

Finding the Information on Your *Anthem* Membership Card is as Easy as 1-2-3!

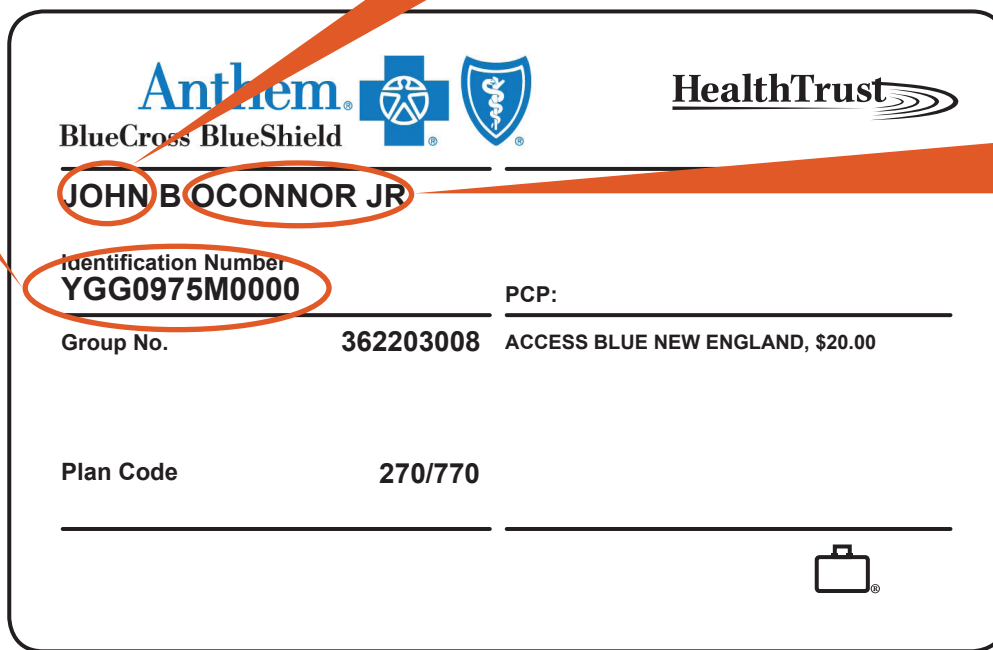
Follow the steps below for finding and accurately entering the information from your *Anthem Membership Card* into the prompts on the New User Activation page found at <https://www.healthtrustnh.org/newaccount>. Please note, there are no punctuation marks or special characters that may occur within the spelling of your name. For instance, "Renée" should be entered as "Renee" (without the accent above the second "e"), and if you have a suffix like ", Jr." it should be entered after your last name as "Jr" (without the comma and the period).

STEP 1

Enter your Anthem Identification Number **exactly** as it appears on your *Anthem Membership Card*.

STEP 2

Enter your First Name **exactly** as it appears on your *Anthem Membership Card*. Do not include any punctuation marks or special characters (i.e. apostrophes, commas, periods, or hyphens). For example: if your name is "Renée", enter it as "Renee" (without the accent above the second "e").



The image shows a sample Anthem HealthTrust membership card. The card features the Anthem logo (BlueCross BlueShield) and the HealthTrust logo. The member's name, JOHN B OCONNOR JR, is circled in red. Below the name, the Identification Number YGG0975M0000 is also circled in red. Other fields include Group No. 362203008, PCP: ACCESS BLUE NEW ENGLAND, \$20.00, and Plan Code 270/770. A small briefcase icon is located at the bottom right of the card.

STEP 3

Enter your Last Name **exactly** as it appears on your *Anthem Membership Card*. Do not include any punctuation marks or special characters (i.e. apostrophes, commas, periods, or hyphens), but do include suffixes (i.e. Jr, Sr, III). For example: if your name is "John B. O'Connor, Jr.", enter "OConnor Jr" (without the apostrophe, the comma, or the period) in the Last Name field.

If you require additional assistance, please contact HealthTrust at 800.527.5001 or via email at enrolleeservices@healthtrustnh.org.

